

Changes to Shipment Hold:

When placing a shipment on hold, users will now be able to add hold comments that will be stored against the shipment header. The comments will be displayed on the hold comments column inside Shipping Enquiry. Along with this, we have added a new column called 'Hold Reason Code' which will display the reason code that was selected when holding a shipment

Use Case:

Users may use this to outline or highlight the specific reason why that the shipment was held for. For example, the shipment could have been incorrect or fraudulent.

Reminder: In order to add a reason code when holding a shipment, this needs to be enabled on the company.

Are you sure you want to Hold?

Comments

Select Reason

Confirm

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<input type="checkbox"/>	Shipment Number	Item Thumbnail	Hold	Hold Reason Code	Hold Comments
<div>...</div>	<input type="checkbox"/> AIU3			HOLD	Incorrect Shipment